

DeKalb Medical
Atlanta, Georgia

Scheduling Solution for:
700 Beds / 3 Facilities / 2,800 Employees



DeKalb Medical is a not-for-profit health system known for their premier clinical services, the latest technological advances and a caring and highly trained staff.

SCHEDULING CHALLENGE

Managing the schedule for a department is difficult and managing the schedule for a facility is even more complex. Managing the needs of multiple departments and multiple facilities with 2,800 concurrent users can be a daunting challenge.

DeKalb Medical prides itself on employee satisfaction and strives to give employees flexibility and autonomy when building their schedules. A number of employees who live in one area of Metro Atlanta but work full-time at a facility across town expressed an interest in picking up extra shifts at a facility closer to home. The challenge of managing this with a manual process proved to be extremely difficult. Another concern was how to effectively overhaul their scheduling process without creating confusion for department managers and employees.

Schedule360™ Solution

DeKalb Medical first implemented Schedule 360™ at their largest facility, DeKalb Medical Main, a 450 bed hospital. DeKalb employs a decentralized process for scheduling and staffing; each unit supplies and manages its own staff. The ability of Schedule 360 to adapt to the needs of each unit, and launch in a staggered timeline, proved to be key factors in a successful launch.

FEATURE 1 – Configured Data Transfer

Schedule360™ configured screens for data transfer give DeKalb the ability to upload all existing employee information and eliminate the need for manual data entry.

FEATURE 2 – Master Schedule

The Master Schedule set-up provides each department the flexibility to build its individual schedule, along with specific rules for employee matching, work targets, and qualifications to view and schedule open shifts.

FEATURE 3 – Assignment Screen

The Assignment Screen within the employee Profile allows employees who are clinically qualified to work in other departments (within the employee's assigned facility and on other facilities) match to open shifts after the preferential scheduling period and self-schedule these shifts in accordance with DeKalb scheduling rules.

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Outcome

- DeKalb Medical now has an effective custom scheduling solution that evolves with its needs.

“We’ve allowed individual units to make changes to Schedule 360™ to fit their needs – every nursing area is not the same as another and they have their own unique staffing issues; some areas have calls, secondary, voluntary,” said Barbara Kleyman, Nursing IT Coordinator. “Schedule360 has been wonderful– they’ve taken our suggestions and placed them into practice, which has been advantageous.”

“It has been a rare instance when a department requests something Schedule360™ can’t do – extremely rare,” said Barbara. “I am very impressed with the overall care and management by the team we’ve had, especially the ability to get quick answers. Their availability is the best I’ve seen. The individuals deploying Schedule360 are extremely professional and do a great job of dealing with our managers and staff.”



Web-based Schedule360™ offers the most configurable 24x7 scheduling application available and is designed to automate the labor management processes of employee scheduling. Contact us anytime to learn more how Schedule360™ can help your facility. Call 877.441.5251 or email info@schedule360.com.