

Hospital Physician Partners  
Hollywood, Florida

Scheduling Solution for:  
200 Facilities / 15 States / 3,000+ Clinicians



*Hospital Physician Partners is one of the nation's largest providers of emergency medicine, hospitalist and mid-level (NP/PA) labor.*

## SCHEDULING CHALLENGE

The need to efficiently manage scheduling, payroll and time-off requests for 3,000+ providers presented a daunting challenge for HPP's manual process. HPP asked Schedule 360™ to build a solution that would:

- Automate provider scheduling and allow Central Office to schedule shifts for multiple locations, while allowing some to have autonomy
- Provide a consistent process for scheduling that is fair and equitable to their providers
- Integrate scheduling for emergency providers, hospitalist physicians and mid-level providers
- Provide bi-weekly payroll processing for all employees and locations with aggregated reporting to Home Office
- Automate payroll compilation and processing while providing complete transparency to providers in real-time for their pay, RVU calculations, additional earnings, and ad hoc transactions such as shift differential pay, expenses, insurance deductions and stipends

## Schedule360™ Solution

### FEATURE 1 – Management at Central Hub and Individual Facility

Schedule 360™ developed a comprehensive set-up for scheduling and payroll management for all HPP Providers that could be managed at both a central hub and as needed, by individual facility.

### FEATURE 2 – Web-based Solution

HPP providers have online access to respective Schedule 360™ portals to view schedules and payroll 24x7x365.

### FEATURE 3 – Payroll Provider Transparency and State-Specific Rules

Schedule 360™ enhanced and streamlined payroll services by providing transparency to the provider while compiling payroll and configuring payroll rules specific to each location by State.

### FEATURE 4 – Mobile App

A mobile application was developed to give providers access to all schedule information via personal mobile devices.

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## Outcome

- Manual processing has been completely automated
- Online timesheet and automatic payroll calculation has reduced errors and is much more efficient than previous manual entry of hours and calculating payroll.
- System gives doctors greater flexibility in determining their own schedules. They no longer have to wait for office staff to post schedules and have real-time access to calendars and scheduling needs.
- Online access is beneficial when doctors are scheduling their time off and requesting vacation dates. They can look in advance to see when others have posted their vacation and use this information to help them in their planning and decision-making.
- Office staff can now see openings in the schedules of multiple hospitals with literally just a mouse click. This is a tremendous help to administrators. For a doctor working across several hospitals, with the old manual "paper and pencil" scheduling, he/she might be scheduled in two hospitals with no break between shifts, or even scheduled in two hospitals on the same shift.

*"Schedule360<sup>™</sup> has completely automated our scheduling, staffing, and payroll processes," said David Schillinger, Chief Medical Officer. "Our physicians have real-time access to post and view their calendars, timesheets, and paychecks. We have created complete transparency between our home office processes and our 3,000+ providers in the field. Now they can view their calendars and their assigned shifts anytime without waiting on a "pencil" schedule to be posted. So you can see the doctors benefit as well as there has been a huge impact on our office staff efficiency."*



**Web-based Schedule360<sup>™</sup> offers the most configurable 24x7 scheduling application available and is designed to automate the labor management processes of employee scheduling. Contact us anytime to learn more how Schedule360<sup>™</sup> can help your facility. Call 877.441.5251 or email [info@schedule360.com](mailto:info@schedule360.com).**